6. TROUBLESHOOTING

No Sound / Low Volume
- Ensure cords are connected securely to the headphone/headset and the audio source/computer.
- Ensure the audio source is not muted and volume is up.
- For the headphones/headsets with a recharging jack, ensure the battery is fully charged.

7. SPECIFICATIONS & FEATURES

Standard Kits
- HPK-1000: Includes HPE-1000 & HPC-1000
- HPK-1010: Includes HPE-1010 & HPC-1010
- HPK-1020: Includes HPE-1020 & HPC-1020
- HPK-1030: Includes HPE-1030 & HPC-1030
- HPK-1040: Includes HPE-1000 & HPC-1020
- HPK-1055: Includes HPE-1010 & HPC-1030

Features
- 40mm Neodymium transducers
- Adjustable Headband
- Adjustable uni-directional microphone (HPE-1010 & HPE-1030)
- Excellent Isolation / Ambient Noise Reduction
- In-line volume control
- Straight, replaceable cords.
- "Dishwasher Safe" (HPE-1000 & HPE-1010 only)

Plug Types
- HPC-1000 & HPC-1010: USB plug
- HPC-1020: Stereo 3.5mm plug with 6.5mm adapter
- HPC-1030: Stereo 3.5mm plug + 3.5mm plug for mic

Frequency Response
- 20 Hz - 20 kHz

THD %
- < 2 % (80Hz - 20kHz)

Headphone Input Impedance
- 50 ohms

Limiter
- Level: 85 +/- 3 dB (No weighting) **

Microphone (HPC-1010 & HPC-1030)
- Uni-directional electret (requires bias voltage between 2 to 10 V)

Battery Usage Time (HPC-1020 & HPE-1030 only)
- > 8 hours (depends on usage)

Battery Recharge Time (HPC-1020 & HPE-1030 only)
- < 2 hours

Product Construction
- Earcups: ABS plastic
- Earpads: PVC
- Cords: Polyurethane

8. WARRANTY

Califone warrants this product to be free from defective material and workmanship for one year from the purchase date. Our "Project Intercept" Customer Satisfaction program will replace defective parts and repair malfunctioning equipment under this warranty when the defect occurs under normal use.

All Damage Claims Must Be Made With the Freight Carrier

Notify the freight carrier immediately if you observe any damage to the shipping carton or product. Repack the unit in the carton and await inspection by the carrier’s claim agent. Notify your dealer of the pending freight claim.

Returning Your Unit for Service or Repairs

Should your unit require service, contact our Customer Service Department online at califone.com/techsupport or via email warranty@califone.com or by phone at 800-722-0500 / 818-407-2400 to first obtain an RA (Return Authorization) number before returning it to Califone. The unit must be returned to our factory via prepaid transportation only after the factory issues an RA number, which must be clearly written on the outside of the box.

Califone® International, Inc. 
1145 Arroyo Avenue, #A 
San Fernando, CA 91340 USA 
Toll Free 800.722.0500 | Toll Free Fax 877.402.2248 
International Customers call 818.407.2400 or Fax 818.407.2405 
califone.com
2. PACKAGE CONTENTS
- HPE-series Headphone
- HPC-series Detachable Cord
- User Manual
- HPC-1020 also includes 3.5mm to 6.5mm adapter

3. PART NAMES AND FUNCTIONS

4. SETUP AND INSTALLATION
1. If not already assembled, carefully plug the HPC-series cord into the bottom of the HPE-series headphone/headset left earcup.
2. Use the WS-CH charger to recharge up to 4 sets of headphones with internal batteries (HPE-1020 and HPE-1030). The WS-CH will indicate when charging is complete. Refer to the WS-series User Manual for details.

NOTICE: Do not connect any other type of power supply to the headphones. Doing so may result in damage to the headphones.